

## RULES OF SAMSUNG GALAXY TRADE-IN PROMOTION

### Promotion

1. The sellers of Samsung products (hereinafter - **Sellers**) organize Samsung Galaxy Trade-in promotion (hereinafter - **Promotion**).
2. The Promotion is in effect in online and offline shops of the Sellers, indicated in [samsung.com/lv/atpirkums/](http://samsung.com/lv/atpirkums/), [samsung.com/lt/grazinimas/](http://samsung.com/lt/grazinimas/), [samsung.com/ee/tagasiost/](http://samsung.com/ee/tagasiost/) (hereinafter - **Shop**).
3. The Promotion is in effect from **2021/08/11 17:00** until **2021/09/30 23:59** (hereinafter - **Promotion period**).
4. The Promotion goods are Samsung smart devices with model No. SM-F711BLVAEUE, SM-F711BZEAUE, SM-F711BZEEUE, SM-F711BZGAEUE, SM-F711BZKAEUE, SM-F711BZKEEUE, SM-F926BZGDEUE, SM-F926BZGGEUE, SM-F926BZKDEUE, SM-F926BZKGEUE, SM-F926BZSDEUE, SM-G991BZADEEE, SM-G991BZADEUE, SM-G991BZAGEUE, SM-G991BZIDEUE, SM-G991BZVDEUE, SM-G991BZVGEUE, SM-G991BZWDEUE, SM-G996BZKDEUE, SM-G996BZKGEUE, SM-G996BZSDEUE, SM-G996BZVDEUE, SM-G996BZVGEUE, SM-G998BZKDEUE, SM-G998BZKGEUE, SM-G998BZKHEUE, SM-G998BZSDEUE, SM-G998BZSGEUE, SM-N986BZKGEUD, SM-N986BZNGEUD, SM-T870NDBAEUD, SM-T870NZKAEUD, SM-T870NZNAEUD, SM-T875NDBAEUD, SM-T875NZKAEUD, SM-T875NZNAEUD, SM-T970NDBAEUD, SM-T970NZKAEUD, SM-T970NZNAEUD, SM-T976BDBAEUD, SM-T976BZKAEUD, SM-T976BZNAEUD, SM-T733NLGAEUE, SM-T733NZKAEUE, SM-T736BLGAEUE, SM-T736BZKAEUE, SM-R870NZGAEUD, SM-R870NZKAEUD, SM-R875FZGAEUD, SM-R875FZKAEUD, SM-R860NZDAEUD, SM-R860NZKAEUD, SM-R865FZDAEUD, SM-R865FZKAEUD, SM-R890NZKAEUD, SM-R890NZSAEUD, SM-R895FZKAEUD, SM-R895FZSAEUD, SM-R880NZKAEUD, SM-R880NZSAEUD, SM-R885FZKAEUD, SM-R885FZSAEUD, SM-R177NLVAEUD, SM-R177NZGAEUD, SM-R177NZKAEUD, SM-R177NZWAEUD, SM-R190NZKAEUD, SM-R190NZSAEUD, SM-R190NZVAEUD, SM-R190NZWAEUD, SM-R180NZBAEUA, SM-R180NZKAEUA, SM-R180NZNAEUA, SM-R180NZWAEUA (hereinafter- **Promotion good**).
5. Customers who participate in the Promotion are entitled to purchase the Promotion good with a Bonus as described below.
6. The offer is valid only for those Promotion goods that are distributed by SIA „Samsung Electronics Baltics“. The customer at the retailer must make sure that his selected goods are eligible to participate in the Promotion.
7. The Customer shall follow further instructions from the Seller in respect to the Promotion.

### Participation in Promotion online

8. If during the Promotion period the customer purchases the Promotion good at the online Shop listed at [www.tagasiost.ee](http://www.tagasiost.ee) in Estonia, [www.atpirkums.lv](http://www.atpirkums.lv) in Latvia or [www.senainauja.lt](http://www.senainauja.lt) in Lithuania and selects an option to trade-in his/her old smartphone, tablet, Samsung smartwatch or Apple iWatch (hereinafter- **Old device**) as described below, the customer is entitled to receive both the trade-in value of the Old device and bonus on top of the trade-in value (hereinafter - **Bonus**). Bonus is pre-established below depending on the Promotion good purchased.
9. The following Bonuses apply:

Purchased Promotion good	Samsung Galaxy Z Fold3 5G   Flip3 5G	Samsung Galaxy S21   S21+   S21 Ultra 5G   Note20 Ultra 5G	Samsung Galaxy Watch4   Watch4 Classic   Tab S7   Tab S7+   Tab S7 FE	Samsung Galaxy Galaxy Buds2   Buds Live   Buds Pro
model no.	SM-F711BLVAEUE SM-F711BZEAUEUE SM-F711BZEEUEUE SM-F711BZGAEUE SM-F711BZKAEUE SM-F711BZKEUEUE SM-F926BZGDEUE SM-F926BZGGEUE SM-F926BZKDEUE SM-F926BZKGEUE SM-F926BZSDEUE	SM-G991BZADEEE SM-G991BZADEUE SM-G991BZAGEUE SM-G991BZIDEUE SM-G991BZVDEUE SM-G991BZVGEUE SM-G991BZWDEUE SM-G996BZKDEUE SM-G996BZKGEUE SM-G996BZSDEUE SM-G996BZVDEUE SM-G996BZVGEUE SM-G998BZKDEUE SM-G998BZKGEUE SM-G998BZKHEUE SM-G998BZSDEUE SM-G998BZSGEUE SM-N986BZKGEUD SM-N986BZNGEUD	SM-R870NZGAEUD SM-R870NZKAEUD SM-R875FZGAEUD SM-R875FZKAEUD SM-R860NZDAEUD SM-R860NZKAEUD SM-R865FZDAEUD SM-R865FZKAEUD SM-R890NZKAEUD SM-R890NZSAEUD SM-R895FZKAEUD SM-R895FZSAEUD SM-R880NZKAEUD SM-R880NZSAEUD SM-R885FZKAEUD SM-R885FZSAEUD SM-T870NDBAEUD SM-T870NZKAEUD SM-T870NZNAEUD SM-T875NDBAEUD SM-T875NZKAEUD SM-T875NZNAEUD SM-T970NDBAEUD SM-T970NZKAEUD SM-T970NZNAEUD SM-T976BDBAEUD SM-T976BZKAEUD SM-T976BZNAEUD SM-T733NLGAEUE SM-T733NZKAEUE SM-T736BLGAEUE SM-T736BZKAEUE	SM-R177NLVAEUD SM-R177NZGAEUD SM-R177NZKAEUD SM-R177NZWAEUD SM-R190NZKAEUD SM-R190NZSAEUD SM-R190NZVAEUD SM-R190NZWAEUD SM-R180NZBAEUA SM-R180NZKAEUA SM-R180NZNAEUA SM-R180NZWAEUA
Bonus amount	200 EUR if Old device is Samsung Galaxy Note, Galaxy S, Galaxy Z, Apple iPhone series smartphone,  100 EUR if other model	100 €	100 €	30 €

10. For the purpose of execution of online trade-in, the repurchase value of customer's Old device is determined by Foxway OU, registration number: 12703942, address: Killustiku Põik 1, Vahi 60534, Estonia (hereinafter – Partner).
11. The amount of the respective trade-in value and Bonus will be provided to the customer in the form of repayment after the customer sends his/her Old device to the Partner.
12. In order to receive the repayment after purchase of the Promotion good, the customer shall visit website for trade-in, namely, [www.tagasiost.ee](http://www.tagasiost.ee) in Estonia, [www.atpirkums.lv](http://www.atpirkums.lv) in Latvia or [www.senainauja.lt](http://www.senainauja.lt) in Lithuania, indicate IMEI code or Serial number (only for products without sim-card) of the purchased Promotion good, information on purchase and perform self-evaluation of the trade-in value of his/her Old device and finish registration on the website within 7 days from the date of purchase of Promotion good. The customer acknowledges that this self-evaluation value is illustrative,

approximate and it may fluctuate. The exact trade-in value will be established by the Partner.

13. After self-evaluation is carried out by the customer, he/she shall hand over his/her Old device and signed trade-in agreement to the assigned parcel delivery service for delivery of the Old device and agreement to the Partner within 14 days from the registration on website. The delivery is free of charge. In case the customer does not provide his/her Old device for trade-in or the signed trade-in agreement to the Partner by the indicated term, the customer will not be entitled to receive a repayment, including Bonus.
14. Before the customer hands over his/her Old device to the assigned parcel delivery service, the customer shall remove Old device from all associated customer accounts including but not limited to Google account (for all Android devices), Samsung Account (for Samsung devices), iCloud (for iOS devices), and make full factory reset on the Old device. The customer is recommended to create backup copy to avoid of losing valuable information.
15. It is expected that the Old device, which the customer provides for trade in, will be in used condition. Old device must not be in disassembled form. Old device must be in one piece as originally assembled by manufacturer. Old device and all of its parts must be original - no fake Old devices or Old devices with third party replacement parts will be accepted.
16. Only one Old device can be traded in to receive the Bonus.
17. To participate in the Promotion and receive Bonus, at [www.atpirkums.lv](http://www.atpirkums.lv) / [www.senainauja.lt](http://www.senainauja.lt) / [www.tagasiost.ee](http://www.tagasiost.ee) the Old device value in not damaged condition must be at least 10 €.
18. The Old device value depends on the device's condition, model and market fluctuations. The Partner will evaluate the Old device, the customer's self-evaluation value and will either confirm or update the customer's self-evaluation value.
19. The customer will receive repayment in the amount of evaluation value confirmed or updated by the Partner within two business days after the evaluation has been performed by the Partner.
20. The trade-in is performed by the Partner and not Samsung or Sellers. If customer is not satisfied with the trade-in process, he shall turn to Partner directly.
21. The customer shall check the terms and conditions that are available on the website for trade-in, namely, [www.tagasiost.ee](http://www.tagasiost.ee) in Estonia, [www.atpirkums.lv](http://www.atpirkums.lv) in Latvia and [www.senainauja.lt](http://www.senainauja.lt) in Lithuania, which will be applicable to the online trade-in transaction.

#### **Participation in Promotion offline**

22. If during the Promotion period the customer purchases the Promotion good at the Shop, where the Seller instructs the customers for the trade-in to be performed in-store, and selects an option to trade-in his/her old smartphone, tablet, Samsung smartwatch or Apple iWatch (hereinafter- **Old device**) as described below, the customer is entitled to receive both the trade-in value of the Old device and bonus on top of the trade-in value (hereinafter - **Bonus**). Bonus is pre-established below depending on the Promotion good purchased.
23. The following Bonuses apply:

Purchased Promotion	Samsung Galaxy Z Fold3 5G   Flip3 5G	Samsung Galaxy S21   S21+	Samsung Galaxy Watch4	Samsung Galaxy Galaxy Buds2
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good		S21 Ultra 5G   Note20 Ultra 5G	Watch4 Classic   Tab S7   Tab S7+   Tab S7 FE	Buds Live   Buds Pro
model no.	SM-F711BLVAEUE SM-F711BZEAEUE SM-F711BZEEUE SM-F711BZGAEUE SM-F711BZKAEUE SM-F711BZKEEUE SM-F926BZGDEUE SM-F926BZGGEUE SM-F926BZKDEUE SM-F926BZKGEUE SM-F926BZSDEUE	SM-G991BZADEEE SM-G991BZADEUE SM-G991BZAGEUE SM-G991BZIDEUE SM-G991BZVDEUE SM-G991BZVGEUE SM-G991BZWDEUE SM-G996BZKDEUE SM-G996BZKGEUE SM-G996BZSDEUE SM-G996BZVDEUE SM-G996BZVGEUE SM-G998BZKDEUE SM-G998BZKGEUE SM-G998BZKHEUE SM-G998BZSDEUE SM-G998BZSGEUE SM-N986BZKGEUD SM-N986BZNGEUD	SM-R870NZGAEUD SM-R870NZKAEUD SM-R875FZGAEUD SM-R875FZKAEUD SM-R860NZDAEUD SM-R860NZKAEUD SM-R865FZDAEUD SM-R865FZKAEUD SM-R890NZKAEUD SM-R890NZSAEUD SM-R895FZKAEUD SM-R895FZSAEUD SM-R880NZKAEUD SM-R880NZSAEUD SM-R885FZKAEUD SM-R885FZSAEUD SM-T870NDBAEUD SM-T870NZKAEUD SM-T870NZNAEUD SM-T875NDBAEUD SM-T875NZKAEUD SM-T875NZNAEUD SM-T970NDBAEUD SM-T970NZKAEUD SM-T970NZNAEUD SM-T976BDBAEUD SM-T976BZKAEUD SM-T976BZNAEUD SM-T733NLGAEUE SM-T733NZKAEUE SM-T736BLGAEUE SM-T736BZKAEUE	SM-R177NLVAEUD SM-R177NZGAEUD SM-R177NZKAEUD SM-R177NZWAEUD SM-R190NZKAEUD SM-R190NZSAEUD SM-R190NZVAEUD SM-R190NZWAEUD SM-R180NZBAEUA SM-R180NZKAEUA SM-R180NZNAEUA SM-R180NZWAEUA
Bonus amount	200 EUR if Old device is Samsung Galaxy Note, Galaxy S, Galaxy Z, Apple iPhone series smartphone,  100 EUR if other model	100 €	100 €	30 €

24. Repurchase value and Bonus are provided to the customer in the form of discount when the customer buys the Promotion good and hands over his/her Old device to the Shop at the time of purchase of the Promotion good. In case the customer does not provide his/her Old device to trade-in to the Shop, the customer will not be entitled to receive a trade-in value and Bonus.
25. Before the customer hands over his/her Old device to Shop personnel, the customer shall remove Old device from all associated customer accounts including but not limited to Google account (for all Android devices), Samsung Account (Samsung devices), iCloud (for iOS devices), and make full factory reset on the Old device. The customer is recommended to create backup copy to avoid of losing valuable information.
26. It is expected that the Old device, which the customer provides for trade in, will be in used condition. Old device must not be in disassembled form. Old device must be in one piece as originally assembled by manufacturer. Old device and all of its parts must

be original - no fake Old devices or Old devices with third party replacement parts will be accepted.

27. Only one Old device can be traded in to receive a Bonus.
28. To participate in the Promotion and receive Bonus, at [www.atpirkums.lv](http://www.atpirkums.lv) / [www.senainauja.lt](http://www.senainauja.lt) / [www.tagasiost.ee](http://www.tagasiost.ee) the Old device value in not damaged condition must be at least 10 €.
29. The Old device value depends on the device's condition, model and market fluctuations. The Shop personnel will evaluate the Old device and will apply the discount to the price of the Promotion good accordingly.

#### **General terms**

30. The Promotion is intended only for customers in retail sales and is not related to goods acquired with a purpose of further sale.
31. General terms of sale and delivery of the Shop apply, except where the Seller or these rules expressly provide otherwise.
32. The customer shall not be entitled to repayment or discount, if it is found that the customer disregarded these rules, or the customer has unfairly affected course of this Promotion.
33. Complaints about the Promotion can be submitted until **2022/01/30**, calling or writing to the call centre:

**Estonia: 800-7267, [info@samsung.ee](mailto:info@samsung.ee)**

**Latvia: 8000-7267, [info@samsung.lv](mailto:info@samsung.lv)**

**Lithuania: 8800-77777, [info@samsung.lt](mailto:info@samsung.lt)**